



We.
Ensure.
Success.

Adoption Service & Digital HR

APPNAVI – ADOPTION SERVICE FOR SAP SUCCESSFACTORS

TRAIN YOUR USERS DIRECTLY WITHIN SAP SUCCESSFACTORS – SCALABLE & ON DEMAND

Acceptance and full adoption by the entire workforce, especially when distributed across many locations, is key to ensure the success when rolling out SAP SuccessFactors. A lack of measures to foster adoption not only puts user satisfaction at risk, but also discards the initial investment used to create the digital HR solution. Implementation of SAP SuccessFactors is just the first step. Another very challenging part is to train all your users and executives in using SAP SuccessFactors effectively. Traditional training measures quickly reach their limits, as they are time-consuming, seldomly individualized and often too abstract to carry out the actual task. Conventional training methods are rarely appropriate for large user groups or globally distributed subsidiaries. In addition, a vast amount of newly acquired knowledge is

quickly forgotten when not applied on a regular basis. The solution? AppNavi!

This is what companies want:

- » Ensure wide adoption of your SAP SuccessFactors solution
- » Provide help for your users at any time and within the SAP SuccessFactors solution
- » Effectively support change management, digital processes and the introduction of new functionalities
- » Reduce the number of how-to questions your service desk is dealing with
- » Raise awareness of new features for all employees
- » Easily customize training sessions

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metafinanz provides holistic Business & IT Consulting services. We transform business into new models for the industry 4.0 and create the basis for sustainable competitiveness of our customers' businesses; smart, fast & secure. In collaboration with our clients, we are paving their way into the digital world. Incubating new technologies, with broad business know how based on more than 25 years of experience and outstanding, interdisciplinary consultants, our clients appreciate metafinanz being a partner for their business.

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AT A GLANCE

The AppNavi Adoption Service is the ideal solution to meet these challenges. It provides you with an easy and highly versatile approach to the efficient use of SAP SuccessFactors by your user groups.

AppNavi is your personal assistant that provides your users and executives with the support they need when working with SAP SuccessFactors, anytime, anywhere and fully integrated into the application. Your employees receive explanations of specific user interface features as needed.

Administrators can also benefit from the step-by-step instructions for data entry or maintenance, for example, resulting in better quality of data

Whenever they require quick support, your users simply select a route which guides them step by step to complete their task directly in SAP SuccessFactors. You can also place specific support material such as videos or additive services exactly where they become relevant to better support your users. Furthermore, the AppNavi Designer allows you to create numerous desired routes for all use cases in your web-based applications.

With AppNavi, you empower your end users and executives noticeably, increase the acceptance and adoption significantly while reducing service desk requests containing how-to questions.

Our additional services:

Setting up AppNavi routes based on your SAP SuccessFactors use cases and configuration

Definition of your user groups

Continuous improvement of user guidance and experience

Efficient use of your new technologies throughout your company

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OUR STRENGTHS - YOUR ADVANTAGE

- » AppNavi trains your users conveniently and on demand by providing them with the help they need directly in your SAP SuccessFactors solution.
- » AppNavi helps your users anytime, anywhere while preventing the learning curve from flattening out at the same time.
- » AppNavi does not use tedious, third-party media such as manuals or videos.
- » AppNavi offers a new training method with high usability and acceptance – directly tailored to SAP SuccessFactors.

